



To: Valued Squamish Freightways customers

November 23, 2009

As your leading provider of transportation services, Squamish Freightways is proud to announce our operating plan for the upcoming 2010 Winter Olympics.

As you may be aware the Resort Municipality of Whistler has imposed and will be enforcing a compressed night time delivery window during the month of February 2010. The full transportation initiative is available on the RMOW website www.whistler.ca as well as the Whistler Chamber of Commerce website www.whistlerchamber.com.

2010 Winter Games Service Components

Squamish Freightways terminal located at 1117 Enterprise Way will remain open 24 hours a day throughout the month of February 2010.

24 hour pickup service available for both general freight and refrigerated freight available at our terminal. Dock staff will be available day or night to allow you and your customers access to shipments during non delivery hours.

1 tonne “Quick Delivery” trucks that will make deliveries into Whistler daily from noon- 3pm. These will accommodate special or rush deliveries.

On site refrigerated storage for all perishable goods, normal a.m. pickups to occur with an anticipated night delivery.

The delivery restrictions imposed upon us will add significant costs to our operation with additional staff, trucks, rental equipment, and technology being required. We have positioned ourselves to provide you the best possible service throughout the 2010 Games and will make the commitment to operate “around the clock”. This expansion and enhancement to our operation will come at considerable cost to both us and to you our customer, we will be announcing additional charges and surcharges for all goods movement and services within the next month.

Please direct any questions regarding this notice to either Jay Meehan, Director of Terminal Operations jmeehan@westernadmin.com or Ryan Robinson, Sales Manager rrobinson@comoxpacific.com. We will be happy to discuss your individual needs.